

# Home Care Service Fee Schedule

EFFECTIVE 20<sup>TH</sup> JULY 2025 (EX-GST)

Healthcare Australia (HCA) offers a range of services to enable you to live at home and be part of your community. You can access these services if you are in receipt of Government funding through a Home Care Package.

Contact Healthcare Australia on 1300 422 111 (option 2)

Rural NSW | Contact Healthcare Australia on 1300 698 693

## Home Care Services

Visiting Staff	Service Duration	AM (6am-6pm)	PM (6pm-6am)	SAT	SUN	Public Holiday
<b>Support Worker</b> Typically: Home Care, personal care, respite, social activities, medication assistance.	1 hour	\$89.50	\$133.50	\$133.50	\$178.50	\$223.50
	24 hour shift	\$995.50				
	Passive Sleepover*	\$181.50				
<b>Nurse</b> Typically: Wound, skin, or continence assessment and management	1 hour**	\$165.50	\$251.50	\$251.50	\$261.50	\$295.50
<b>Transport</b> Assistance by a Support Worker	\$1.40 per kilometre					
<b>Gardening</b> Light Gardening	Weekday AM service only – \$105.50 per hour					

\*Passive sleepover must have an active 4-hour shift before or after the sleepover.

\*\*Nursing care for private services is 2 hours minimum

## Package Management Fees - per fortnight

Package Level	Charge
Level 1 – Package Management fortnightly fee	\$54.51
Level 2 – Package Management fortnightly fee	\$95.86
Level 3 – Package Management fortnightly fee	\$208.66
Level 4 – Package Management fortnightly fee	\$316.33

## Care Management Fees - per fortnight

Package Level	Charge
Level 1 – Care Management fortnightly fee	\$83.86
Level 2 – Care Management fortnightly fee	\$147.42
Level 3 – Care Management fortnightly fee	\$321.02
Level 4 – Care Management fortnightly fee	\$486.64

## Additional Services

- Allied Health
- Equipment - assistive devices, safety alert alarms
- Home modifications
- Products - continence or wound care

Healthcare Australia can organise a no obligation free quote at your request. An assessment may be required by a clinical specialist (Nurse, Occupational Therapist or Physiotherapist) to ensure you are receiving the correct modifications, equipment, or products.

## Cancellations

If you are not at home or cancel (for a non-emergency) with less than 24 hours' notice, the full costs of services scheduled will be charged.

## Exit Fees

You can cease your services at any time providing 30 days written notice. HCA does not charge any exit fee.